

FELIX'S SWIM SCHOOLS

AUTHORIZATION, RELEASE AND ACKNOWLEDGEMENT

Student(s) Name(s)

1. Last Name: _____ First Name: _____
2. Last Name: _____ First Name: _____
3. Last Name: _____ First Name: _____
4. Last Name: _____ First Name: _____

Release: releases Felix's Swim School ("Felix's") from all claims and liabilities whatsoever arising from participation in or attendance at Felix's current or future programs by the undersigned, the undersigned's child(ren), or any associated spectator(s).

Make-up Policy: acknowledges that the undersigned or the undersigned's child(ren) participating in a "Felix's" program, will only be able to schedule up to a maximum of 1 make-up lesson per student per session, given:

- The office has been contacted by email 24 HOURS before the class to be missed.
- The notice of the absence, including the student's name and class day and time, has been confirmed received.
- Make-up to be taken within the student's current session and based on availability.
- "Felix's" makes no guarantees that the student will have their regular instructor for the make-up lesson.
- No monetary credits/refunds will be provided for missed classes (whether or not "Felix's" has received prior notice).
- There will be no make-up lesson for the last missed class in each session.
- There will be no make-up class for prior scheduled make-up.
- Due to a limited capacity, there are no make-ups for adult classes.

Credit: A credit (less \$150 administration fee) will be given if notice of cancellation is received during the session, and is for medical reasons, and is supported by a medical statement. The amount of the monetary credit, as applicable, for each student will be equal to the paid tuition fee less a pro-rated portion of the lessons taken, used, or elapsed prior to receipt of written notice of withdrawal, including any lessons scheduled to occur less than 24 hours from receipt of notice of withdrawal. All requests must be sent in writing to your location:

- northyork@felixswimschools.com
- thornhill@felixswimschools.com
- beaches@felixswimschools.com
- woodbridge@felixswimschools.com
- markham@felixswimschools.com
- downtown@felixswimschools.com
- junction@felixswimschools.com

All credits are valid for 12 months from the issuance date.

Refund: Given, that the notice of cancellation is received two weeks prior to the starting day of the session, a refund less \$150 administration fee per student per session will be issued. No other refunds will be made, as your spot in the class has been reserved throughout the session(s).

Registration fee: non-refundable \$15 per student per session.

Time slot change fee: An administration fee of \$50 will be applied to any time slot change, once it has been reserved.

Pool Closures: In case of unforeseen circumstances, the pool may be closed. There are no refunds/credits. Make-up classes will be provided.

Requests for Instructors: Clients are welcome to make a request however, there are no guarantees.

NSF Cheques: Any cheque returned due to insufficient funds is subject to an additional \$50 administrative fee. Full payment must be submitted immediately.

Information and Registration: The information in the Registration Form is true and correct; and the undersigned acknowledges that they have read and understood all policies and information contained in this Authorization, Release and Acknowledgement form and the registration form.

SPECIFIC HEALTH PROBLEMS/ LEARNING DIFFICULTIES IF ANY (Please circle): Yes / No

If yes, please specify and notify office staff _____

Emergency Contact: Name _____ Phone # _____

Print Name of parent/guardian or student over 18 years of age _____

Signature _____ **Date** _____