

# Reviews & Testimonials

Some of our satisfied commercial customers.....

**Reliable Carpet and Upholstery Care** is widely known for thorough, professional and cost-effective solutions to every cleaning problem. We come recommended by a growing number of customers both from the private and commercial sectors. Some of our commercial customers include:

Restaurants, real estate developers and many other retail establishments, such as:

- - Il Fornello Restaurants
- - Edward Jones
- - Christian Dior Boutique
- - Mizrahi Developments
- - Sporting Life
- and many others....

Churches and Institutions in the Toronto area, such as:

- - St. Norbert's Catholic
- - St. Vladimir's Ukrainian Orthodox
- - Ronald McDonald House
- - St. Peter's Anglican
- - Church of the Nazarene
- - Covenant House
- - St. Michael's Cathedral
- - All Saints Anglican Church
- and many more...

City of Toronto Community Centers and numerous other commercial properties and businesses throughout the GTA.

**What some of our residential customers are saying.....**

Carpet Cleaning - This was the second time I used Reliable Carpet and I was very happy with their work and customer service. They are thorough, reasonably priced , prompt and went beyond what was necessary when I made some pastel chalk stains on my newly cleaned carpets; they were delivering a carpet that morning and cleaned the stains without extra charges.

Myra, Toronto - July 2, 2014 - Homestars

My sofa and chairs in my living room were in need of cleaning. I hired Reliable Carpet and Upholstery Care Inc. to complete this work. Danny arrived promptly on time, assessed the current state of my sofa and chairs and proceeded with the cleaning. When Danny finished the cleaning, my sofa and chairs looked brand new. Danny was able to remove dated stains and bring a fresh lustre to my sofa chairs. I could not be happier with the work that Reliable Carpet and Upholstery Care Inc. completed for me. I will most definitely hire this company again to clean my living room sofa and chairs.

Archie, Toronto - June 9, 2014 - Homestars

What a pleasure it was to have such a professional team in my home. They did a fantastic job and considering the fact that my carpets are old, the results are amazing. Dave and Gord arrived a few minutes ahead of schedule and took pride in how clean they were able to get my floors looking. I would recommend this company with confidence. Best carpet cleaning experience I have ever had in over 30 years of being a home owner. Thanks!

Cindy, Toronto - June 9, 2014 - Homestars

We experienced excellent service! - They were very professional, arrived within the time expected, and there was no mess, or fuss, to deal with. It is obvious they know carpets and how to treat them. We will definitely use Reliable Carpet Cleaning again!

Janet Wakely, Toronto - June 1, 2014 - Google

Carpet + sofa cleaning - I called Reliable to clean carpet on 2 flights of stairs, as well as a 6-year-old micro-fiber sectional stained from kids and cats. Dan arrived right on time and quickly went to work. He tackled the stairs first, protecting the hardwood as he went and leaving not an extra drop of water anywhere. The sofa was stained and ugly and he tackled that one by hand, with a brush and spray bottles, as well as the large steamer. I thought the sofa was a write-off and that I'd have to buy a new one, but after an hour, Dan made it look almost new. I'll definitely be calling him again.

Jasmine, Toronto - May 8, 2014 - Homestars

Carpet Cleaning - These fellas were very helpful in getting our carpet clean of all the pet dander (from previous owners) that we had all around, and the work was done in a timely and orderly fashion beyond what I expected thinking I would need to try multiple carpet cleaners before I find the "right" one. - Rated 10 out of 10

John Aberharam, Toronto - Apr 25, 2014 - Homestars

Wall-to-wall Carpet Cleaning Friendly, fast and efficient - 3 experienced carpet men (Gord, Dave and Jamie) arrived just about as scheduled and immediately got to work on cleaning the carpeting in 3 bedrooms, connecting hallways and staircases. These had previously been cleaned a year or so ago by another company. We found the Reliable Carpet workmanship decidedly superior and will employ this company next time

Bob near Steeles and Bayview - Mar 14, 2014 - Homestars

A shout out today to Reliable Carpet Care. I called them about two weeks ago and booked Dan to come out and clean a couch, 3 chairs and a love seat. He was perfectly on time, left absolutely no mess (I have had someone leave a lot of water on the floor) and the furniture looks fabulous. He even removed a small spot of nail polish that has been there for about 5 years! Great job, very professional and I would recommend them to anyone!

Joanne Muys, Toronto - Mar 11, 2014 - Facebook

Excellent job, came on-time, did the work well with no fuss, very efficient, and carpets are very clean. Would recommend !

Sandeep M., Toronto - Mar 4, 2014 - Yelp

I must say, Stephen did an absolutely magical job on our rug. We`ve had this rug for 10 years and it`s the cleanest it`s ever been. We will use reliable carpet for the rest of our rug's life. Brilliant service and a great guy. Thanks so much.

Joseph Cummings, Toronto - Feb 12, 2014 - Google

I've used Reliable carpet cleaning twice - to clean a dog-soiled rug and the basement carpet. Excellent both times! The dog-soiled rug is off white and they got all the stains out. The basement carpet looked great too. Reasonable price, prompt scheduling and fantastic results. Highly recommended!

C. Macdonald, Toronto - Feb 10, 2014 - Homestars

Rug Cleaning and Repair - Stephen and his associates did an extraordinary job of cleaning and repairing carpets that had been damaged by 'cleaning' at a company we had previously dealt with for over 30 years. I couldn't believe the work they did in cleaning the pile and repairing fringes on a larger carpet, and a smaller carpet that I was ready to give away was repaired so meticulously that I decided to keep it: I had honestly thought it was beyond being rescued. The edges were wrapped with complementary weaving and the fringes were repaired, with slipstitching to hold it all in place. Superb work and very easy to negotiate time of visit to pick up and drop off despite winter storms and unforeseen personal delays. We couldn't be happier and give Reliable our unreserved recommendation!

Elaine, Toronto - Feb 03, 2014 - Homestars

Called Reliable Carpet & Upholstery Care Inc. for a quote on my couches. Stephen returned my call promptly and I thought his price was very reasonable for the amount of couches, chairs, and foot stools that had to be done. Danny arrived at the time and date agreed upon. After his work I couldn't believe my eyes. My couches look brand new. He also cleaned all the pillows as well for no extra charge. Excellent job guys. You definitely get my recommendation. Thanks again.

Michael C., Etobicoke - Jan 16, 2014 - Homestars

I strongly recommend Reliable Carpet, they are very responsive and flexible in arranging an appointment. The service provided by Dan was great quality, friendly and quick.

Ross S., Toronto - November 26, 2013 - Google

Upholstery Cleaning and Stain Removal I would highly recommend Reliable Carpet and Upholstery Care for both stain removal and general upholstery care. Stephen and Danny were both friendly, professional and efficient. They did an amazing job cleaning two upholstered chairs and making them look next to new again, as well as removing a large red wine stain from my sofa and wool rug. They know their business and products inside-out and do excellent work.

Erin, Toronto - November 11, 2013 - Homestars

Area rugs I called this company after reading the reviews and I am soooooo glad I did. From the start they were friendly and professional. And they did a wonderful job on my very dirty, dog peed on area rug. It's almost new. And they picked up and dropped off the rugs at my convenience. I would definitely recommend them.

Glory, The Beaches - October 09, 2013 - Homestars

Thank you! Hi Stephen, Just wanted to thank you for the great job on the carpets. They look fantastic! Cheers,

Molly, Toronto - September 13, 2013 - by mail

Carpet Cleaning WOW! Steve and Dan are a real find! They are extremely competent, honest, and friendly and I highly recommend them. They've been to my house twice to clean my carpeting and they are the ONLY people I'll ever call in the future. I found them on Home Stars and they certainly live up to their "Reliable" name and their excellent Home Stars reputation. Three cheers and a huge thank-you Steve and Dan for bringing us Reliable Carpet!

Maureen W., Toronto - September 4, 2013 - HomeStars

Cleaning for 4 Bedrooms, Stairs and Hallway Steve did a wonderful job cleaning our 15 year-old (approx.) carpets. He was courteous, very knowledgeable and friendly. While he did a thorough cleaning, he kept it simple. The carpet looks lovely and refreshed, and feels soft. No residue leftover that makes carpets feel crunchy and hard. Steve was even kind enough to clean one of our area rugs at the last minute. The price was very reasonable, and the high ratings are well-deserved. Would definitely call again. Thank you Steve!

Dianne, Markham - September 1, 2013 - HomeStars

Good work Pretty cool dudes and solid work. My sofa set and carpet's as good as new...will definitely recommend their services!

Chidi N., Toronto - August, 2013 - Google

5.0 Star Rating I was recently in search of a company to professionally clean my area rug. I came across a really great Yelp review for Reliable Carpet and decided to try them out. Not only did I get the best price of anywhere around, the service was outstanding! They came the next day after I called to pick up the rug, the estimate was around \$80. Five days later my rug was all cleaned and delivered and put back into place by the very efficient technician. Great deal, great transaction, I highly recommend these guys!

Brenda A, Etobicoke, Toronto, Canada - July 24, 2013 - Yelp

Carpet and Upholstery Cleaning I have used Reliable since 2005 and am completely satisfied with their service. They efficiently clean the carpets in my house and make them look great. They replaced the under padding for my basement carpet after a flood and got rid of the mould and the foul smell. And they did a great job cleaning my leather sofa. All at a reasonable cost. They are friendly, flexible and great to work with.

Tony, Toronto - July 8, 2013 - Homestars

Carpet Cleaning Reliable Carpeting did a fantastic job of cleaning a carpet in our office. They were professional and skilled. really a pleasure to deal with. You will not be disappointed in the process or the job they do.

Janice, Old Toronto - June 20, 2013 - Homestars

Professional I have used Reliable Carpet & Upholstery Care several times to clean and sanitize (thanks to our pup!) our large area rug. Stephen is professional and friendly, and really knows his fabrics. In fact, after glancing at our expensive "microfibre" sectional purchased at a local high-end furniture store, he told us he would not recommend it for steam cleaning, as it was \*not\* microfibre, but rather a cheaper fabric that would not stand up well to a professional steam clean. We called the store we purchased the couch from and after some hemming and hawing, his suspicions were confirmed. And on top of all these things, the price is reasonable. I highly recommend this company to anyone looking for a professional job and excellent value.

Chis M. - June 19, 2013 - Yelp

Quality Excellent I'm not ashamed to admit that I found a 'unique' chair by the side of the road that probably dates from the 70s. It had probably been sitting there for a couple of weeks and had some water damage. Stephen and his crew did a great job of bringing it back to life (and sanitizing it so it's not scary) at a really reasonable price. Great working with these folks.

Paul Fleming - June 8, 2013 - Google

Excellent We hired Reliable Carpet & Upholstery Care to clean our carpeted staircases. Results were great, service excellent (friendly, punctual, flexible when I had to change the apt time), and

price was reasonable (and exactly what I was quoted). I highly recommend this company and will most definitely be using them again!

krunza - May 30, 2013 - on [www.houzz.com](http://www.houzz.com)

Thank You Steve, Thanks for the great work on the carpet. We will be sure to recommend you to our friends.

Jamie & Siobham - May 6, 2013 - by "Snail Mail"

Carpet Cleaning I had a dog-related carpet disaster that required definite professional involvement for the clean-up ASAP. I found Reliable on Homestars and dropped them a panicked email. Stephen called me right back with an appointment time and a reasonable quote. He and his team arrived on time, were friendly and professional, and most importantly got the job done. I look forward to continuing to do business with them in the future.

Elisabeth - March 10, 2013 - Homestars

Carpet Cleaning Stephen from Reliable Carpet Care did a very thorough and professional job on our very stained and well used carpet. He was on time, he accurately estimated the job in cost and in time, he prepared for and completed the job on his own and he left us with the necessary advice on helping the carpet to dry. We would look no further than Reliable the next time we need carpet care.

Dave from Toronto – March 6, 2013 – Homestars

Couch Cleaning I was extremely pleased with the service provided! They were fast, efficient and at all times they were very careful to be clean and respectful of the house. I would gladly recommend it to anyone!

Tatsiana from Old Toronto – Feb 27, 2013 – Homestars

Carpet Cleaning We've had 2 small children and a nanny in our house for the past year and the carpet in the basement (play room) had turned in to a disaster. Called Steven at Reliable Carpet and he came by. Very flexible with timing, easy methods of payment, a pleasure to talk to and most importantly, the carpet looks brand new as do the stairs leading to the basement. Did not know it would turn out so great and was really happy with how fast it was. I would recommend Steven at Reliable to my friends and family. P..

Patrick from Toronto – Jan 8, 2013 – Homestars

Sofa Cleaning Stephen did an amazing job removing the stains and grime from a sofa that had been in a common area of our building for many years, then in a basement storage room. He was great to work with: knowledgeable about fabrics, flexible about scheduling, and reasonably priced. I'll definitely be calling him in the future.

Ruth C, Toronto – Dec 21, 2012 – reviewed on both Homestars and Google

Saved the Day Reliable Carpet Care saved the day for me after my water heater broke and soaked a HUGE carpet in my basement. I was out of the province at the time and Stephen Benoit took care of every detail. He even stored my carpet for me until my return. I can't say emphatically enough how much I appreciate their great service! They will be doing all my upholstery and carpet cleaning from now on. Thanks a ton.

Laurie Brown, Toronto – Sept 7, 2012 – Google

Great Customer Service Great job on a challenging carpet. Price was quoted up front and honoured with no extra charges. On time. Easy to pay. Friendly. What's not to like? Highly recommended!

Private P, Toronto, Canada – August 1, 2012 – Yelp

Super Clean Dear Steve, We are very happy with the job cleaning the benches and carpet in our Church on Dupont St. You even went to take me home, because I had a long way to go. Thanks, Peter.

Peter K, Toronto – June 18, 2012 – by email

Glowing Review Hello Steve. I hope that you will be able to post these comments on your website as Reliable Carpet and Upholstery Care, and your colleague, Dan, in particular, deserve the most glowing review. Dan is incredibly knowledgeable and most generous in sharing his expertise. It was a pleasure to welcome him to my home and the results of his work are far superior to all that came before him. Thank you, Dan, and thank you, Reliable.

Evelyn V., Toronto – June 16, 2012 – by email

My couch was looking tired and dirty after five years in the living room. They did a great job of getting the fabric looking and smelling like a fresh new couch. Great job. Highly recommend.

Verbal Rosa, Toronto – May 28, 2012 – Google

Brilliant!! Steve came by our place on very short notice and although it was a little more work for him to access all three floors he did an excellent job. Very personable also. Always good to have a job done well coupled with a great chat. Thank you, Steve.

Garry, Toronto – Apr 15, 2012 – Google

Carpet Cleaning. I hired Steve for a last-minute cleaning job and he was able to accommodate my timing. He was reasonably priced, arrived on time, and had 2 sets of stairs and my basement carpet, which had never been cleaned in 10+ years, looking almost like new in no time. Very pleased with Reliable!

Kate, Toronto - Mar 26, 2012 - Homestars

We recently got our very old, never-been-cleaned velour couch sanitized and steam cleaned by Reliable, and were extriely happy with the experience and results. The very professional and friendly Steve arrived early to take a look at the couch before going back to his vehicle to retrieve the appropriate equipment. He offered us options and discussed the methods to help us understand the differences. When I asked him for advice about rioving some residual plastic wrap and a lone wheel that was causing some "Princess and the Pea"-style discomfort, he quickly and efficiently rioved both with no fuss. During the cleaning, Steve was very good at explaining the process and showing us the results of his progress. He was even tidy and considerate when disposing of the dirty water in the toilet instead of the bathtub. Our beloved old couch has never looked so good! I would highly recommend Reliable to anyone and will definitely be calling them the next time my carpets need cleaning.

Angela L, Toronto – Jan 31, 2012 – Yelp.ca

Amazing Service, quality care and affordable price. My carpets look brand new and it was cheaper than doing it myself. I will never rent a carpet cleaner again. Thank-you!

Amy, Toronto - Jan 18, 2012 - Google

After coming back from a holiday only to find that my cats had used my couch as a toilet. I thought I would have to throw it out. But I called Reliable after a quick Google search and they were able to come quickly before the smell set in any further. The gentleman who came to work on my couch had a vast amount of knowledge about the fabric and the products that he was using which reassured me that I had someone who cared about his career and did not just treat my cleaning as another job. The couch looks beautiful (I think even better than when I had purchased it) and the smell is gone - which I thought would never happen, we are talking cat pee from perhaps three cats over a ten day period. Thank you SO VERY MUCH Reliable Carpet Care for making a devastating return home into a new love for my furniture. I would recommend Reliable Carpet Care to everyone and will definitely be using them again for any of my household cleaning needs. Thank you!

Elise, Toronto - Jan 9, 2012 - Google

I was looking for someone to clean a large area rug and microfibre sectional, both of which had dog urine on them. I hired Reliable based on the google reviews. Within minutes of looking at my rather expensive couch Steve told me that it was not, in fact covered in the fabric the store had said it was, but rather a cheap, not very popular fabric mix that required a more specific kind of dry-cleaning. The rug was sent out and came back a week later looking good as new and completely sanitized. In addition to being knowledgeable and helpful, Steve's prices were far more reasonable than the other recommendations I had received from friends. I will definitely use them again and recommend them to anyone looking for a carpet/upholstery cleaner.

C., Toronto - Jan 5, 2012 - Google



After my bathroom flooded, I was looking for someone to clean and dry the carpeting in the bedroom of my condo. My first call was to a different company which promised to come in the next day. I waited all day and had to call 3 times before I was told that they had overbooked and would not be able to see me until the following day. Being fairly upset, I decided to search for someone else to do the job and stumbled upon Reliable Carpet Care during a google search. Steven booked me in for the next morning and arrived promptly. He was friendly, fast and thorough and now the carpet is as good as new - all within the same day! Thanks so much for the excellent service, Steven and Reliable.

Betty, Toronto - Dec 16, 2011 - Google

Carpet and furniture cleaning and selling underpads. We wanted to clean our wall to wall carpets for the new purchasers of our home. The technician met me, provided a quote, came on the day agreed on. Result: clean carpets, even persistent ones on the stair treads. I was so pleased that I decided to bring Reliable back to clean our furniture and 3 area carpets. The technician was knowledgeable, gave me great advice about underpads that suited different types of carpet, from a Berber to wool to Indian. I bought all 3 to lengthen the carpet life. He also gave advice how to keep our easy chair clean. Courteous, excellent price, thorough, professional advice. Definitely will call Reliable again.

Brigitte Witkowski, Toronto, Nov 22, 2011 - HomeStars

Steve has been doing our carpets for at least 10 years (probably more). He is always on time, pleasant, tidy and does a terrific job. Carpets are spotless and have lasted for ages. A real pro and a pleasure to do business with. Great prices too! Thanks again.

John D. Toronto - Oct 25, 2011 - Google

Reliable, and specifically Stephen, were responsive, friendly, and did a great job. He advised me on the best approach to cleaning and maintaining several chairs and a sofa, and did so at a price that was a good value. I will definitely call Reliable for any future or upholstery cleaning needs.

Shawn Y., Toronto - 10 Oct 2011 - Yelp.ca

Great service! Stephan did an excellent job cleaning the very dirty carpets in my new house. He was able to come quickly and early in the day so I could get to work. He was also able to get the wet dog smell out of the carpets which makes the basement much more enjoyable to hang out in. In addition the price was affordable and exactly what I was quoted. I would definitely use Reliable Carpet again.

Sarah - 2 Sept 2011 - Google

Called back in 30 minutes. Set date next day. Showed up on time. Did great work. Extra in fact. Cleaned up after. Fair price.

Bern - 24 Aug 2011 - Google

This summer (July 2011) we had laminate floors put in by the reliable folks at Reliable Carpet and Upholstery Care. The price was reasonable, the workers were friendly and efficient, and the floors look fantastic. After the job, there were a few issues that needed addressing and Reliable addressed every single one in a timely manner. We have used Reliable for our carpet cleaning care for six years and are always very pleased with the fact that Stephen gets out every single stain, the carpets look and smell fresh, and we're good to go for a few more months. We are a household that includes two dogs and four cats. The animals love the fresh carpets too!

Monica Kulling, Toronto - Aug 14, 2011 - HomeStars

When we moved, I called Reliable to clean the wall-to-wall carpets in our former home. Stephen and his helper did a wonderful job, getting rid of all traces of the path my family always took through the living room. You couldn't even see where it had been. I'm delighted. Thank you.

Jess H, North York - July 21, 2011 - Yelp.ca

Reliable cleaning was fantastic! These guys are extremely passionate about furniture and they give you valuable information about spot cleaning. This is the only company I will use for my upholstery cleaning and I highly recommend anyone to try their services. You will not be disappointed! :)

Tarry, Toronto - 24 Jun 2011 - Google

jack 01 june 2011reliablecarpetcare Stephen did an excellent job on my carpets drapes and upholstery.. very pleasant to deal with and I found his prices very affordable.

Jack Nichols - 1 Jun 2011 - Google

Stephen has been cleaning my carpets and upholstery for the past 8 years. Excellent first class service. Highly recommended.

Nino - 25 May 2011 - Google

Carpet and upholstery cleaning. I found Steve's company on the Homestars reviews of carpet cleaners. I needed this job done quickly and efficiently as the holidays were fast approaching, Steve responded to the messages quickly, was very helpful in giving me an approximate \$ amount to the job, was very knowledgeable and I immediately felt comfortable leaving the job in his professional care. He came within a few days of calling. The carpets and sofa looked great, I'm very pleased with the work and the price was reasonable. I recommend having the scotch-guard done as it prolongs the life of the fabric. Thanks again, Reliable.

Giselle, Toronto - Apr 21, 2011 - HomeStars

Wall to wall carpeting. I've used Reliable's services repeatedly since I first found them several years ago. They're the first and only call I make for carpet cleaning services. They're very fast and pay attention to detail.

Jake Werner, Toronto - Apr 06, 2011 - HomeStars

Super helpful and knowledgeable service. Stephen was prompt, fastidious and friendly. He did a great job on our two wool area rugs as well as on our chenille couch and chair. Prices were also very reasonable.

Audrey - 4 Apr 2011 - Google

Move-out Clean. When my husband and I sold our house in Newmarket, we booked Reliable Carpet and Upholstery Care on the advice of a friend to clean the carpets for the new owner. Reliable did a fantastic job at removing two old stains and revitalizing the carpet for the new owner to enjoy.

Grace Dawson, Kelowna - Mar 24, 2011 - HomeStars

Fantastic! Having a rental property I have gone through a handful of contractors who have left me rather disappointed by not following through or doing a sloppy job. Reliable Carpet and Upholstery Care exceeded my expectations. The end result was an apartment building left looking and smelling like brand new. No one has ever done such a thorough job before. I was so impressed I also had Stephen service my upholstery. The knowledge base this man has in regards to materials was mind blowing. He explained to me the different types of services and which served best looking after the longevity of the material. My furniture looks and feels the same as the day I purchased them! I felt very comfortable having Stephen in my home and will most definitely have him back again. Thank you!

bettyt - Mar 22, 2011 - Yellow Pages

Very helpful and friendly. When they came to our home we had numerous stains from our two dogs. Not only did the Reliable guys get out the stains but removed the odour completely. Very happy with the carpets and the sofa cleaning.

Sophia2008 - 17 Mar 2011 - Google

Sofa and chairs. I called Reliable Carpet between Xmas and New Year hoping to get service right away due to an unexpected cleaning requirement and of all the companies I called they were the most responsive and professional. The technician that came was very thorough and did an excellent job. I will definitely hire them again.

Denyse, Toronto - Mar 04, 2011 - HomeStars

My sister suggested I call Reliable to clean the carpets after a burst pipe made one heck of a mess in my basement and stairwells. Stephen and his cleaning crew arrived promptly, and cleaned the stairs and upholstery perfectly so that you cannot even see where the stains once were. Unfortunately, the carpet was beginning to mould and was too badly damaged to be salvaged. So with Stephen's help I chose a very attractive Berber that would suit my decor beautifully. To my delight, Stephen brought his installation crew and they were able to lay this

new carpet the following Thursday, in time for my anniversary party that weekend. How accommodating! They even removed my oriental area rug, cleaned it at the shop and delivered it back to me (no charge for delivery) last night. It looks as fresh as the day I bought it.

I am delighted with the quality of the service and the prices charged. It was a pleasure to hire a true professional, and I plan to call them again next year for the annual cleaning. Thank you, Reliable. I will recommend you to my friends.

Adrian C., Toronto - 25 Feb 2011 - Yelp.ca

Reliable was recommended by a friend and I am delighted. A flood in my basement was cleaned like it never happened, the upholstery stains were completely removed and my expensive oriental rug looks like the day I bought it. Thank you, Stephen.

Marjorie - 9 Feb 2011 - Google

Excellent, professional cleaning in my Home. At the recommendation of a friend, I called Reliable in a panic. We had had a mishap at home and my living room carpet was a soggy mess. Stephen and his crew arrived the next day right on time, and removed all those ugly stains completely, without a trace. While they were there, I asked if they could also clean my bedroom carpet, the stairs and all my livingroom upholstery. Again, they did a wonderful job and my home is spotless. I had been planning to replace my sofa and loveseat this year, but now they look like new. Stephen even took my expensive oriental carpet to the shop for cleaning, returning it as promised the following week. I am SO pleased, and would not hesitate to recommend Reliable to my friends. I've marked the calendar to call them again next year.

Gloria, East York - 17 Jan 2011 - Yellow Pages

Professional and Efficient. Most professional. The best upholstery cleaning I have experienced. Highly recommend Reliable Carpet and Upholstery company.

Retired, Leslieville - 11 Jan 2011 - Yellow Pages

Recommendation for Reliable Carpet Care. We've had an ongoing situation with flooding in our basement following heavy rains and snow melts, but didn't know where it was coming from. Steve Benoit, owner of Reliable Carpet Care, was recommended by a leading carpet company, and he didn't disappoint. He came when he said he would, took note of the situation, and within a few days came by to do his job. The result is a new underpad with the old carpet re-installed, now steam cleaned and deodorized to the point where you'd never guess there had been any water damage. He also offered expertise on what we should do to repair the source of leakage. Having dealt with numerous contractors over the past few years, Steve impressed me with his expertise and his willingness to educate. His price was reasonable, and he came when he said he would. He works efficiently and effectively. I'd use him again, and I heartily recommend him.

mlurie316, Beaches - 9 Dec 2010 - Yellow Pages

Very true to the company name! Stephen is a very trustworthy, hardworking and conscientious person. I highly recommend him for a job well done! Top notch service from beginning to end. I experienced a flood and water damage and everything turned out beautifully.

Thres - 20 Nov 2010 - Yellow Pages

Office carpets and furniture, Home area rugs. I picked up my wife from her work, where Reliable was cleaning the carpets and office furniture. As an Engineer in the construction industry, I recognize professionalism when I see it. Thanks to the excellent cleaning performed and the reasonable price charged, my wife is able to avoid buying new furnishings at this time, and hire some summer help instead. I have since contracted Steve and his men to clean my own office next week, and our home the following day. I would be pleased to recommend Reliable to anyone.

Leonard, East York - June 15, 2010 - HomeStars

Living room furniture and dining room chair cleaning. Stephen and his crew gave me first class service with exactly what I was hoping to get cleaned. They moved all the furniture, hand cleaned some of it and protected my chairs with Scotch Guard. They were helpful, friendly and professional. I'd recommend Reliable to anyone who wants their nice furniture cleaned.

Brenda, Rosedale - May 27, 2010 - HomeStars

Carpet and upholstery cleaning! I called Reliable at the recommendation of a neighbour who raved about the good service she got. The technicians who came to my home were prompt, courteous and efficient. They expertly cleaned all the carpets and rugs in my home, as well as a badly-soiled antique sofa, chair and settee, which were heirlooms from my grandmother's estate. I am very happy and have marked my calendar to call them back next year.

Melanie, North York - May 17, 2010 - HomeStars