



Single Visits Cancellation Policy:

If single cat & critter care visits are cancelled with less than one business day (24-hours) notice, there is a 50% cancellation fee. The cancellation fee is \$10 for one cat and \$12 for two cats. If single visits are cancelled with less than two business day's (48 hours) notice, there is a 25% cancellation fee. The cancellation fee is \$5 for one cat and \$6 for two cats. If more than 48 hours, or two business days' notice is given, there is no cancellation fee. If your pet care provider shows up for a visit and your family has returned early, or the visit is not needed for any reason, the full service fee for that visit will be charged. For more information, please visit our website at <https://pawsitivecare.ca/cancellation-fees>, or contact Jillian at Jillian@PawsitiveCare.ca.

Thank you!

